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1. Introduction

1.1 Purpose of Document

The purpose of this document is to provide the framework and methodology used to create the website of the company, Mile High Aviation.

1.2 Mission Statement

Our goal is to be a leader in delivering high-quality and reliable aviation products to our customers. Additionally, we aim to build relationships with our valued customers and ensure complete customer satisfaction with every purchase. Our company, Mile High Aviation, strives to take our customers to where they need with speed, safety and comfort.

1.3 Executive Summary

Mile High Aviation is a web-based e-commerce site that allows aviation enthusiasts to purchase the airplane of their dreams. Through this website, we aim to facilitate the purchase of airplanes with free shipping without having our customers need to go to a physical store to purchase our products. Our products will be broken down into categories as well as price in order to enhance our customers experience when purchasing our high-end transportation products. Our store has a large inventory of airplanes to choose from, whether you prefer vintage, luxurious, or a desire for supersonic speeds, we've got what you need.

All data used (images, description & names) for our website were gathered from <u>https://www.airliners.net/aircraft-data</u>. The Mile High Aviation website allows users to choose from a vast variety of airplanes through simple navigation. While shopping, customers can search for any known products or filter by category such as the country/countries where the airplanes where manufactured. All products are listed with a description, price and an image.

To order the airplane(s) a user has to have an account on our website. To create an account, a user must provide their full name, email, phone number, full address, a username and a password. The username and password will be used to enter the website. Once the customer has selected the airplane(s) it is then added to their cart. Customers can checkout by adding a payment method and then using the payment method to purchase the product(s).

Only administrators can access the isolated portion of the website. Here administrators can view a list of all customers and orders, add new products to the database and restore the database to default. Here administrators can also be customers for the website.

2. System Features

2.1 Implemented Features

Final Overall System Features	Category	Possible Points	Points	Comments / Code Files
Documentation (10 total points)				
Executive Summary (up to 1 page)	Core	2	2	
System Features (2 pages)	Core	2	2	
Walkthrough with screenshots (up to 10 pages)	Core	6	6	
Main/Home Page (up to 14 total points)				
Search for a product by name	Core	1	1	listprod.jsp
Browse products by category	Core	1	1	listprod.jsp
List products (by search/browse)	Core	1	1	listprod.jsp
List products with image	Core	1	1	product.jsp
Page header with menu	Basic	1	1	index.jsp
Page header shows current logged in user	Basic	1	1	userHeaderNav.jsp
Dynamic products on page based on sales	Basic	2	2	order.jsp
Improved UI (user-friendly, images, etc.)	Basic	2	2	 Implemented css using clarity Easy to navigate with links to listprod.jsp, showart.jsp, & login.jsp All logged in users will have their usernames displayed
Product recommendation based on user	Advanced	4	0	
Hosting (10 points)				
Running on cloud server	Advanced	10	10	http://138.197.159.162/shop/index.jsp, http://www.milehighaviation.net/ (might not be up there yet depending on the date this is marked)
Shopping Cart (up to 8 total points)				
Add to shopping cart	Core	1	1	addcart.jsp
View shopping cart	Core	1	1	showcart.jsp
Update quantity (with data validation)	Basic	1	1	showcart.jsp
Remove item from shopping cart	Basic	1	1	showcart.jsp
Improved formatting/UI (e.g. in header bar)	Basic	1	1	 showcart.jsp Implemented css using clarity, added buttons such as remove item and update quantity, continue shopping and checkout

Cart stored in database between sessions	Basic	3	3	
Checkout (up to 9 total points)				
Checkout with customer id	Core	1	1	checkout.jsp
Checkout with payment/shipment info	Basic	2	2	paymentMethod.jsp, shippingMethod.jsp
Checkout with data validation	Basic	2	2	order.jsp
Multiple shipments per order supported	Advanced	2		Note: Requires DB change.
Calculate taxes/shipping (by items/state)	Advanced	2		Note: Requires DB change.
Product Detail Page (up to 2 total points)				·
Product detail page and item description	Core	1	1	product.jsp
Product detail has an image from database	Core	1	1	product.jsp
	Core	I		product.jsp
User Accounts/Login (up to 12 total points)				
Create user account page	Basic	2	2	newCustomer.jsp
Create account with data validation	Basic	2	2	newCustomer.jsp
Edit user account info (address, password)	Basic	2	2	changeCustomer.jsp, changeShippingAddress.jsp
Login/logout	Core	1	1	login.jsp, logout.jsp
Register user/Forgot password email	Advanced	4	0	
Page listing all orders for user	Core	1	1	listorder.jsp
Product Reviews (up to 5 total points)				
Ability to enter a review on a product	Basic	2	2	product.jsp, newReview.jsp, registerReview.jsp
Display product review on product detail page	Basic	1	1	product.jsp
Restrict to one review per user on item purchased	Advanced	2	2	registerReview.jsp
Warehouses/Inventory (up to 5 total points)				
Display item inventory by store/warehouse	Basic	2	2	listprod.jsp
Edit item inventory by store/warehouse	Advanced	3	0	
Administrator Portal (up to 19 total points)				
Secured by login	Core	1	1	auth.jsp, admin.jsp
List all customers	Core	1	1	listcustomer.jsp
List report showing total sales/orders	Core	1	1	admin.jsp, listorder.jsp
Report with a graph	Advanced	3	0	
	Auvanceu	5	0	

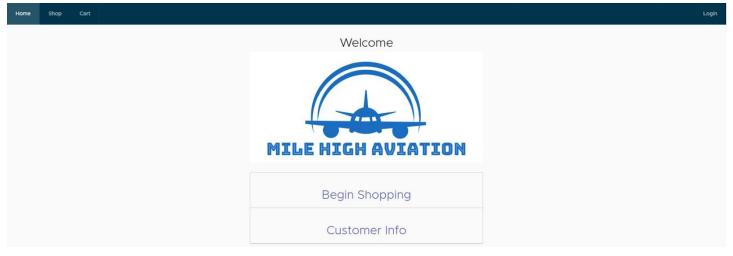
Add new product	Basic	2	2	registerProduct.jsp
Update/delete product	Basic	2	2	manageDB.jsp, updateProduct.jsp, deleteProduct.jsp
Change order status/ship order	Basic	1	0	
Upload a photo to file system for product	Advanced	2	0	
OR: Upload a photo to database for product	Advanced	4	0	
Database restore with SQL script	Basic	2	2	manageDB.jsp, loaddata.jsp
Add/update warehouse, customer	Basic	2	1	
Database System/General				
Implement some validation using triggers	Advanced	2	Maybe?	
Use AJAX for some pages	Advanced	4	Maybe?	
User interface and navigation/usability		Up to 5	5	 Easy site navigation using the header on the website. Multiple buttons and links on the navigation bar on the website increases the user's mobility and flexibility in where they want to go on the site. Colour/features of the website are aesthetically pleasing in its own simple way. All front end development was learnt on the spot from our hardworking team member(s).
Others (your suggestions)		Up to 5	4	 Implementation of a very large database, airplane_sql.ddl When displaying the Order summary ,(listorder.jsp and order.jsp) the shipping address is displayed. Users can leave a review of a product by inputting the star grade (out of 5 Stars). The product list page, listprod.jsp shows the star grade of a product by computing the average of all reviews of that product.
Total: (out of 50 with maximum of 10 bonus marks. i.e. 60 points out of 50 is max.)				

3. Site Walk-through

To access the site please use <u>http://127.0.0.1/shop/index.jsp</u> Cloud Server Access: <u>http://138.197.159.162/shop/index.jsp</u>, <u>http://www.milehighaviation.net/</u>

Admin Login: username: admin, password: 123 Non-Admin Login: username: bobby, password: bobby

3.1 User Walkthrough



1) Welcome to the Mile High Aviation homepage. Here users can login or create an account by pressing on the 'Login' button in the navigation bar. Non logged in users can still visit the product page by clicking "Begin Shopping" but cannot order without a valid login information. Non logged in users will also be able to view the 'Customer info' page.

Home	Shop	Cart	
			Please Login to System
			Username:
			Password:
			RESET LOG IN Create an Account

2) The login page may be accessed through the 'Login' button on the navigation bar or during checkout. A user will be prompted to log in during checkout if they have not done so already. To login as a user, use the username and password created during registration.

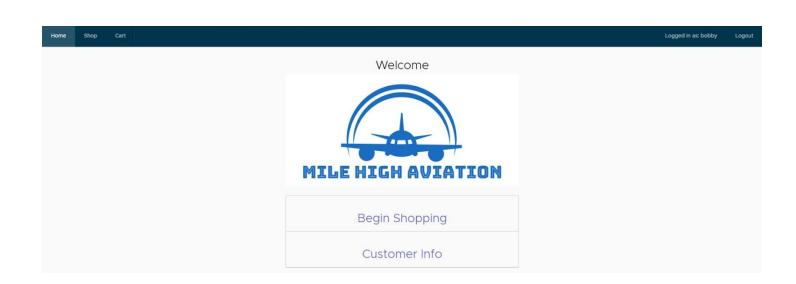
Create your account

	User Info
First name:	
Last name:	Doe
Email:	example@mha.ca
Phone number:	
Address:	123 Richter Street
City:	Kelowna, Kamloops, etc
State/Province:	
ostal Code/Zip Code:	V1Z 2A3, 54130, etc
Country:	Canada, United States, etc
Pick	a Username and Password
Username:	Enter a username
Password:	Enter a password
	GO BACK SUBMIT

3) The registration page can be accessed from the 'Create Account' button in the 'Login' page. A user will need to fill the necessary fields to create the new account. If the user picks a 'Username' already in use, they will be immediately notified by a small prompt.

Home	Shop	Cart	
			You successfully registered! Welcome to MHA
			HOME START SHOPPING

4) After successful registration the user can go back to the homepage to login again or start shopping. Note: the new user still has to login with their username and password to successfully checkout.



4.1) Once logged in the 'Customer Info' is now viewable alongside the 'Begin Shopping'. To view user information visit 'Customer Info'.

	Custome	Profil	e	
	Credent	als		
Custo	mer Id 2	User id	bobby	
	Personal Info	Sh	ipping Info	
First Name	Bobby	Address	222 Bush Avenue	
Last Name	Brown	City	Boston	
Username	bobby	State	MA	
Email	bobby.brown@hotmail.ca	Postal Code	22222	
Phone	5723428911	Country	United States	

4.2) The customer information contains all specific information the user entered during creating a new account. To change any information the user can press the 'Change Customer Info' button. Users can also add a payment method by pressing the 'Add new payment method' button.

Home Shop Cart	
Uμ	odate your Account
	User Info
First name:	Ворру
Last name:	Brown
Email:	bobby.brown@hotmail.ca
Phone number:	5723428911
Address:	222 Bush Avenue
City:	Boston
State/Province:	MA
Postal Code/Zip Code	22222
Country:	United States
Password:	
	GO BACK SUBMIT

4.3) After pressing the 'Change Customer Info' button, the user will be directed to the update customer information page where they can change any fields they previously entered. Note: the user can also change their password on this page.

Add Payment Method

	Paym	ent Info
Payment Type	O Visa	O Master Card
Card Number:	1234 5678 9876 543	
Expiry Date:	ууу	y-mm-dd
	GO BACK	CONFIRM

4.4) After pressing the 'Add New Payment Method' (**as stated in 4.2**), the user can add their desired payment method. A user can choose between 'Visa' or 'Mastercard' as their payment type. Once payment info is filled in, the user must press 'Confirm' to add the payment method. Note: Adding a payment method can also be done during checkout.

Home	Shop Cart				Login
	Search for the	e Aircrafts you want to buy or fill	er by Categor	y:	
	Name	Country Origin	Price	Rating	
	AASI Jetcruzer	United States of America	\$72,155,436.00	****	ADD TO CART
	AEA Explorer	Australia	\$66,959,116.00	****	ADD TO CART
	Aermacchi F-260	Italy	\$32,981,967.00	*****	ADD TO CART
	Aeronca 11 Chief	United States of America	\$37,373,559.00	****	ADD TO CART
	Aerospatiale Alouette II & Lama	France	\$16,661,610.00	****	ADD TO CART
	Aerospatiale Alouette III	France	\$74,491,318.00	****	ADD TO CART
	Aerospatiale SA-330 Puma	France	\$56,229,483.00	****	ADD TO CART

5) To begin shopping for airplanes, users can view the list of airplanes available to purchase by clicking on 'Shop' or 'Begin Shopping'. All listed airplanes include a country of origin, price, category type(country) and a review star based out of 5. To add a desired product to your cart, press 'Add to cart'

Home Shop Cart					Logged in as: bobby	Logout
Search for		S you want to buy or	filter by Category:			
Name	Australia	Country Origin	Price			
AASI Jetcruzer	Austria Brazil	United States of America	\$721,554,365.00	****	ADD TO CART]
AEA Explorer	Canada	Australia	\$669,591,160.00	*****	ADD TO CART]
Aermacchi F-260	China Czech Republic	Italy	\$329,819,672.00	*****	ADD TO CART]
Aeronca 11 Chief	European consortium France	United States of America	\$373,735,596.00	*****	ADD TO CART]
Aerospatiale Alouette II & Lama	Germany	France	\$166,616,107.00	*****	ADD TO CART]

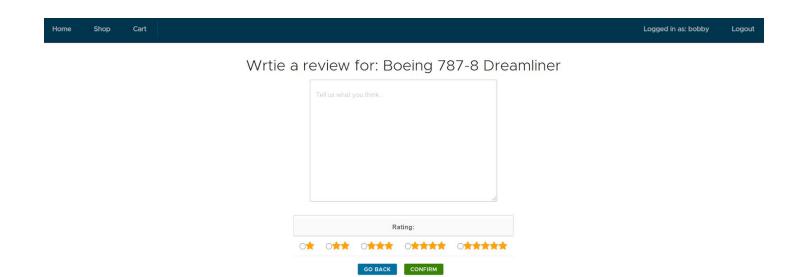
6) To sort by a specific name, use the search bar above the product list table. Users may also filter by country by pressing the 'All' dropdown menu and choosing a country.

Home	Shop	Cart				Logged in as: bobby	Logout		
		Search fo		afts you want to buy or filter by Category:					
		Name	Country Origin	Price					
	Aerosp	atiale Alouette II & Lama	France	\$166,616,107.00	*****	ADD TO CART	r		
	Aer	rospatiale Alouette III	France	\$744,913,186.00	****	ADD TO CAR	т		
	Aero	spatiale SA-330 Puma	France	\$562,294,833.00	****	ADD TO CART	г		
	Aerospa	atiale SA-341/342 Gazelle	France	\$452,142,676.00	****	ADD TO CAR	r		

7) We have selected the country France. Here are some of the airplanes manufactured in France. For more information on any product, click on any product to be redirected to the product details page.

Home	Shop	Cart		Logged in as: bobby	Logout						
TIONE	Shop	Curt		cogou in us. outor	Logout						
				Thank you for your review!							
				Boeing 787-8 Dreamliner - \$40,993,712.00							
370	1101127-	11-5-101	/	****							
				Description							
3				The Boeing 7E7 was announced on 29th January 2003 following the cancellation of the Sonic Cruiser. The aircraft was renamed the Boeing 787 in 2005. This important design marked a major shift in technology for Boeing, which aimed for maximum fuel efficiency in a number of ways. Chief among these was a radical change of construction material, with nuch of the aircraft being built of carbon fibre reinforced platic (CFRP). Additionally, the fuselage was produced as barrels' rather than sheets of material, reducing the number of fastenings required. This further increased the weight savings. Many of the aircraft's systems are now electrically operated, replacing the heavier hydraultic systems of earlier Boeing designs with lighter technology. The engines are new designs with increased fuel efficiency. Both the General Electric GERNs and Rolls-Royce Trent 1000 designs are available. Boeing designs, another major change for aircraft of this class. Interestingly, Airbus decided not use bleedless technology on its competing extend air mix. For passengers, there have been a number of technology improvements. Most noticeably, the windows are amongs the largest in a civil airliner and are lower on the luselage than is usual, so that passengers have a better were downwards. The lighting system use LDE technology alows are anneys the largest in a civil airliner and are lower on the luselage than is usual, so that all the number of technology intervoements. Most noticeably, the windows are amongs the largest in a civil airliner and are lower on the luselage than is usual, so that all the number of system set better were downwards. The lighting system use LDE technology alows are more leading fight the set better were downwards. The lighting system is class the devised on the lighting schemes it can use. The pressures the set of technology intervoements were downwards. The lighting schemes it can use the set were down and inter a solution system leader to a customer, all hypon Ainways, in September 2011. was very new							
				RETURN TO PRODUCT PAGE ADD TO CART ADD REVIEW							
				Reviews							
				Customer Review Date							
				2. Swift and smooth ! 2020-12-06							

8) The product details page can be accessed by pressing any product. The details page includes the chosen product: name,price description,an image, average ratings and review(s) left by any previous user. A user can add this product to their cart by pressing 'Add to Cart', leave a review by clicking 'Add Review' or return to the products page by pressing 'Return To Product Page'.



8.1) The logged in user will also have an option to review the airplane by clicking the 'Add a Review' button in the product description page (**as stated in 8**). Note: Users must be logged in to add a review and every logged in user can only review a product once.

Home Sh	op Cart					Logged in as: bobby	Logout
			Your Shoppi	ng Cart			
Product Id	Product Name	Quantity	Price	Subtotal			
286	Boeing 787-8 Dreamliner	1	\$409,937,120.00	\$409,937,120.00	REMOVE ITEM	UPDATE QUANTIT	Y
340	Airbus A380	1	\$214,149,715.00	\$214,149,715.00	REMOVE ITEM	UPDATE QUANTIT	Y
		Order Total		\$624,086,835.00			
			CONTINUE SHOPPING	снескоит			

9) An airplane product can be added to the user's shopping cart via the product list or product details page by pressing the 'Add To Cart' button on both pages. Once an airplane has been added to your cart, the user will be immediately redirected to the shopping cart page.

Home	Shop	Cart						Logged in as: bobby	Logout
					Your Shoppi	ing Cart			
Product Id		Product	t Name	Quantity	Price	Subtotal			
286	E	Boeing 787-8 Dreamliner		\$409,937,120		\$819,874,240.00			Y
340		Airbus A380		1	\$214,149,715.00	\$214,149,715.00	\$214,149,715.00		Y
				Order Total		\$1,034,023,955.00			
					CONTINUE SHOPPING	CHECKOUT			

10) To change the quantity of the desired airplane, the user may change the value within the quantity field to their preference and press the 'Update Quantity' button to update the quantity of that airplane. The price of that airplane will be updated accordingly matching its quantity. The total of the shopping cart will also be updated.

Home	Shop	Cart					Logged in as: bobby	Logout
				Your Shop	ping Cart			
Product Id		Product Nam	e Quantity	Price	Subtotal			
340		Airbus A380) [1	\$214,149,715.00	\$214,149,715.00	REMOVE ITEM	UPDATE QUANTITY]
			Order Total		\$214,149,715.00			
				CONTINUE SHOPPING	снескоит			

11) To remove an airplane completely from the shopping cart, the user may click on the 'Remove Item' button. We can see this as the 'Boeing 787-9 Dreamliner' which had a quantity of 2 was removed completely by pressing the 'Remove Item' button.

Home	Shop	Cart	
			Log in to complete the transaction:
			Customer ID: 2
			Password:
			RESET LOG IN

12) To complete the transaction the user has to sign in using their 'Customer id' and login password. The 'Customer ID' can be retrieved from the 'Customer info' page

Home	Shop	Cart				
			Choose	e your Pa	yment	metho
				Payment r	methods	
			Туре	Card Number	Expiry Date	
			Visa 1234	4 9876 0000 <mark>1</mark> 234	2020-12-21	SELECT
			RETURN TO	O CART ADD I	NEW PAYMEN	т метнор

13) After logging in the user can select the payment method made already made in the 'Customer Info' page (**4.4**) or they can add a new payment method by clicking the 'Add New Payment Method' option.

Home	Shop	Cart					
			Voi	ır Shir	nina	Addre	220
			TOC		ping	Auure	:55
			Address	City	State	Postal Code	Country
			222 Bush Avenue	Boston	MA	22222	United States
			RETURN TO CART	CHANGE	SHIPPING .	ADDRESS	CONFIRM ORDER

14) After selecting the payment method the user will be directed to the Shipping Address page where they can change their shipping address by clicking the 'Change Shipping Address' button , return to their shopping cart or confirm their order by clicking 'Confirm Order'.

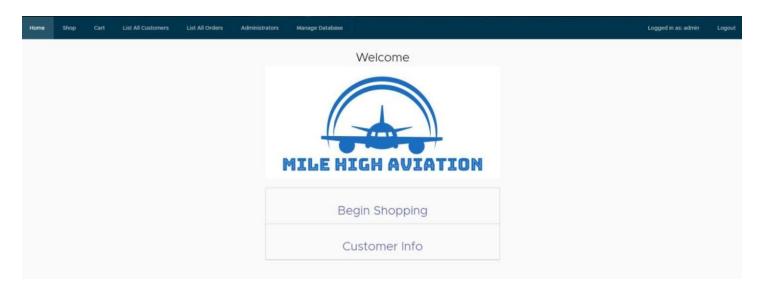
Home	Shop	Cart		
			Chan	ge Shipping Address
				Shipping Info
			Address:	123 Richter Street
			City:	Kelowna, Kamloops, etc
			State/Province:	British Columbia, California, etc
			Postal Code/Zip Code:	V1Z2A3, 54130, etc
			Country:	Canada, United States, etc
				GO BACK SUBMIT

14.1) Users can change their shipping address by changing their 'Shipping info'. After changing the 'Shipping info' fields the user must click 'Submit' to update the changes.

Home	Shop	Cart											
You Order Summary													
	Product ID Product Name Quantity Price Subtotal												
	3	40	Airbus A380	1	\$21,414,971.00	\$21,414,971.00							
	Order	r Total:				\$21,414,971.00							
Orde	Order completed. Will be shipped to: 3174-3212 University Way, Kelowna, BRITISH COLUMBIA, V1V 1V8, Canada Order Charged to Master Card ending in: 0568 Your order reference number is: 1												
	Shipping to customer: <u>2</u> Name: <u>Bobby Brown</u> Return shopping Home page												

15) Once checkout is complete the user will be given the order summary. The ordinary summary will consist of product id, product name, quantity, price, subtotal, shipping address and the product recipient.

3.2 Admin Walkthrough



1) The administrator portion of the website will only be accessible to administrators, who can login using the administrator username and password using the 'Login' button. Once the administrator is logged in, they will see a new homepage compared to the user homepage. The new homepage includes 'List all Customers', 'List All Orders', 'Administrators' and 'Manage Database'. Note: The logged in administrators can also be a customer and shop for airplanes.

Home	Shop	Cart	List All Customers	List All Orders	Administrators	Manage Database		Logged in as: admin Logout
					Cu	stomer List		
		Customer Id			First Name		Last Name	Userid
		1			Arnold		Anderson	arnold
		2			Bobby		Brown	bobby
		3			Candace		Cole	candace
		4			Darren		Doe	darren
		5			Elizabeth		Elliott	beth
		6			Admin		Istrator	admin
		7			Felipe		Chalhub	felipe
		8			Amer		Siddique	amer
		9			Omar		Mourad	omar
		10			Pawan		Bilkhu	pawan

2) The list of all customers can be accessed by pressing the 'Link All Customers' button on the navigation bar. The 'List All Customers' page includes the customer id, first name, last name and the userid.

Home Shop Ca	rt List All Customers	List All Orders	Administrators	Manage Database			Logge	d in as: adn	nin Logout		
			(Order List							
Order Id		Order Date		Customer Id		Customer Name		Total Am	mount		
1	2020	-12-06 03:40:20.0		2			\$21,414,971.00				
shipped to 3174-3212 University Way, Kelowna, BRITISH COLUMBIA, V1V 1V8, Canada											
							Product ID	Quantity	Price		
							340	1	\$21,414,971.00		
								-to:			
Order Id	Orc	ler Date		Customer Id		Customer Name		Total Amou	int		
2	2020-12-	06 03:51:17.0		1		Arnold Anderson	\$95,268,460.00				
Shipped to				103 AnyWhere Street, Winr	nipeg, MB, R3X	45T, Canada					
							Product ID	Quantity	Price		
							334	1	\$27,575,109.00		
							341	1	\$67,693,351.00		
Order Id	Order Id Order Date Customer Id Customer Name								unt		
3	2020-	12-06 03:52:55.0		4		Darren Doe	\$97,090,121.00				
Shipped to				444 Dover Lane, Kelow	ma, BC, V1V 2X	9, Canada					
							Product ID	Quantity	Price		
							3	1	\$97,090,121.00		

3) The order list list page can be accessed by clicking on the 'List All Orders' button on the navigation bar. The 'List All Orders' page includes the order id, order date, customer id, customer name, total amount of the order, product id, quantity, price and the shipping address.

Home	Shop	Cart	List All Customers	List All Orders	Administrators	Manage Database	Logged in as: admin	Logout
					Order Date	Total Order Amount		
					2020-12-06	\$213,773,552.00		

4) By clicking on the 'Administrators' button on the navigation bar, the logged in administrator can view the total sales amount for all orders on a daily basis.

Home	Shop	Cart	List All Customers	List All Orders	Administrators	Manage Database	Logged in as: admin	Logout
						Reset Dat	RELOAD	
						Add a Proc	luct to the Database	
						Product Name: AASI Jetci	uzer, ATR ATR-72, etc	
						Product Price:	\$0.00	
						Product Origin: Canada, U	nited States, etc	
						Description: Optional	ADD	
					De	elete a Proc	luct from the Database	
						Product Name: AASI Jetci	uzer, ATR ATR-72, etc	
							DELETE	
						Update a	n Existing Product	
						Product Name: AASI Jetci	uzer, ATR ATR-72, etc	
							SEARCH	

5) The 'Manage Database' page can be accessed via the 'Manage Database' button on the navigation bar. This page allows the administrator to reload the database from default ('Reload' button), add a new product to the database ('Add' button), delete a product from the database ('Delete' button) and update an existing product. To add a new product to the database, the administrator must fill the required fields which include the product name, price, origin, a description and then press 'Add'. To delete a product from the database, the administrator must specify the product name and press 'Delete', upon which the specified product will be immediately deleted from the product list page. To update an existing product, the product name must be specified by the administrator and then 'Search' should be pressed.

Home	Shop	Cart		
			U	Update: Airbus A380
			Product Name:	e: Airbus A380
			Product Price.	e. 2.1414971E7
			Product Origin:	France, Germany, Spain, and United Kingdom
			Description:	The 555 seat, double deck Airbus A380 is the world's larg
				GO BACK UPDATE

6) To update an existing product (as stated in 5) a specified product name: 'Airbus A380' was entered into the 'Product Name' field and then the 'Search' button was pressed. Any fields related to the 'Airbus A380' can be changed and then updated by clicking on the 'Update' button. The product will be immediately updated in the product list page.